



**TOWN OF HOLLISTON
BOARD OF SELECTMEN**

**703 Washington Street
Holliston, MA 01746**

508-429-0608

SOLID WASTE & RECYCLING QUESTIONS AND ANSWERS

**Check this page often for updated Questions and Answers
(go to www.townofholliston.us for all updates)**

- **Question: What is the new trash program?**
Answer: The new trash program is a lateral move from the prior program but includes automated pick up. As with the prior program, residents will still be allowed 35 gallons of trash and have the option of having additional bags of trash outside the trash cart; each additional bag require a \$2.00 trash sticker.
- **Question: What is the new recycling program?**
Answer: The new recycling program is an upgrade from the prior program which includes single stream automated pick up, a town issued standard 65-gallon recycle cart and single stream recycling (no sorting of recyclables). With single stream, paper, plastic and glass can now be put in the same cart, no more separating items.
- **Question: Who is the New Vendor and Contact Information?**
Answer: E.L. Harvey, Westborough, MA Telephone: 800-321-3002
Web Site: www.elharvey.com
- **Question: When will the New Contract Start?**
Answer: Monday, July 1, 2019
- **Question: Will there be an additional cost or fee to me for this new Contract?**
Answer: No, this service is provided for in your property tax bill.
- **Question: What changes can I anticipate from the current service?**
Answer: Your weekly pick-up day for solid waste and recycling should remain the same. If there is a change, you will be notified by E.L. Harvey directly via U.S. Mail.

- **Question: What about the new solid waste and recycling carts?**

Answer: One (1) 35 gallon solid waste (trash) cart and one (1) 64 gallon recycling cart will be delivered to all residential homes at no additional expense starting on June 17, 2019 through June 28, 2019. It is recommended you write your address on your carts. Also, record the serial number of each cart and keep that information in a safe place.

- **Question: What happens if carts do not arrive?**

Answer: Call E.L. Harvey at 800-321-3002

- **Question: Are businesses covered under this program?**

Answer: No, currently private businesses contract with a private solid waste hauler to remove their trash. If you are a business, with no residents on your property, contact your hauler for them to take your recycling as well as your trash.

- **Question: Are non-profits covered under this program?**

Answer: No, similar to private businesses if you are a non-residential non-profit you should continue to contract with a profit hauler for solid waste collection and reach out to your hauler for them to take your recycling.

- **Question: How should the new carts be placed?**

Answer: Because this is an automated pick-up (the truck uses an arm to grab the barrel), placement is key. Both carts should be placed at the curb with the front of the cart FACING THE STREET. The back of the cart (with wheels) should be facing away from the street. Please give ample room between carts (3 feet) to allow the truck room to grab the cart.

- **Question: Can I use my own wheeled cart for trash or recycling?**

Answer: No, only town issued 35-gallon wheeled carts (for trash) and town issued 65-gallon wheeled carts (for recyclables) will be picked up. Trash or recyclables place in any other container will not be collected.

- **Question: I'm concerned about getting my trash in the standard 35-gallon wheeled cart, what can I do?**

Answer: First consider trash saving options that limit what gets put in the trash.

- Be sure to recycle everything that you can. Visit RecycleSmartMA.org for helpful tips on what can be recycled. Also, consider buy products that are packaged in containers that can be recycled.
- Cloths including those unwearable can be recycled in any one of the textile recycling bins in town. Go to the [Town Link Menu](#) at the top of the page on the Holliston Cloths website for locations.
- Consider backyard composting. Many food scraps can be composted to create nutritious compost for your yard and planting beds. Discount composter kits can be purchased from Town Hall. Go to the [Town Link Menu](#) at the top of the page on the Holliston website for additional information.

Alternatively, you can use an overflow bag with a trash sticker. If you have additional trash that will not fit in the standard wheeled cart, you can still utilize a bag with a \$2.00 trash sticker.

Go to the **Town Link Menu** at the top of the page on the Holliston website for additional information on purchasing trash stickers.

- **Question: Will I be allowed to place more solid waste bags on the curb once my 35 gallon cart is full.**

Answer: Yes, but only if you purchase a \$2 dollar sticker and place the sticker on each bag. Bbags are not to exceed 40 pounds each.

- **Question: Will there be a change to placing stickers on extra bags outside the 35 gallon container?**

Answer: Two (2) dollar stickers will be required on each extra bag not inside the 35 gallon cart.

- **Question: What should I do with my old containers?** You make keep them or bring them to the Marshall Street recycling center on Saturday between 8a.m. and 3p.m.

- **Question: Can I purchase and additional recycling cart?**

Answer: Yes, the cost to purchase a recycling cart is \$100.00. Call E.L. Harvey at 800-321-3002.

- **Question: Can I purchase an additional 35 gallon solid waste cart?**

Answer: No, the program is designed to enhance recycling and reduce solid waste.

- **Question: What can be recycled?**

Answer: Paper – Paper and cardboard; empty and flatten. **NO plastic bags, carbon paper, paper cups, napkins, plates, food residue or soiled paper.**

Glass – Glass bottles and jars; empty and rinse. **NO broken glass, windows, light bulbs, drinking glasses or vases.**

Metal – Metal food and beverage cans; empty and rinse. **NO paint or aerosol cans, propane tanks or other metal items.**

Plastic – Bottles, jars, tubs and jug items; empty and replace cap. **NO plastic bags, motor oil or chemical containers or flowerpots.**

Do not bag recyclables. No garbage, plastic bags, plastic wrap, food, liquid, clothing/ linen, or tanglers (hoses, wires, chains, or electronics). Visit <https://recyclesmartma.org> for more information.

- **Question: What about bulk pick-ups?**

Answer: Similar to the previous provider call E.L. Harvey 800-321-3002 to schedule a free pickup.

- **Question: If I move, can I take the carts with me?**

Answer: No. The carts are the property of the Town of Holliston. Cart locations may be tracked electronically. Leave the carts on your property.

- **Question: What do I do if the cart disappears?**

Answer: Report missing carts to the police then contact E.L. Harvey at 800-321-3002. You may be responsible for replacement carts. Record the serial number of each cart and keep that information in a safe place.

- **Question: What if the cart is damaged?**

Answer: Call E.L. Harvey at 800-321-3002.