

MAILBOX DAMAGE

The Town of Holliston has a policy in place for residents who believe that their mailbox was damaged during snow removal. There are two options available. In both cases, residents need to contact the Highway Department within 30 days of the alleged damage.

Option #1: The Highway Department will repair/replace the broken box and/or post. If either needs to be replaced, we will use a standard wooden post and plain metal box. In cases where the post needs to be replaced, this will be done in the spring once the ground has thawed.

Option #2: Residents may request reimbursement up to \$50.00 for a damaged box and/or post. Requests need to be submitted in writing to the Highway Department with a copy of a paid receipt for the replacement or repair.

Correspondence should be sent to: Holliston Highway Department, 63 Arch St., Holliston, MA. The telephone number is: 508-429-0615.