

Veterans' Bill Of Rights

Veterans, you have the right to:

- File a written application for veterans' at anytime. You can insist upon this right, even if told that you are ineligible.
- Get help from your local or town veterans' agent or town clerk in completing your application. [M. G. L Chapter 115, Section 3]
- Receive a full explanation of the services and veterans' benefits available under M.G.L. Chapter 115, as well as other available benefits.
- Receive a written notice and explanation of the approval or denial of your application for benefits. [108 CMR 8.02(1)]
- Be treated with dignity and respect and to receive accurate, courteous, and timely service.
- Appeal and request a hearing if you disagree with any action taken in your case [108 CMR 8:07(1)]
- Expect confidentially; personal information will not be collected or used except for the purpose of determining your eligibility for benefits.
- Receive fair and equal treatment without regard to veterans' status [M.G.L. Chapter 151B, Section 3]
- Preference in public employment.[M.G.L., Chapter 31, Section 25 and Chapter 41, Section 112]

For additional information on your rights, speak to your local, city or Town Director of Veterans' Services/Veterans Service Officer by calling your local City or Town Hall, or call the Department of Veterans Services at (617) 210-5480.